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| The Open 2024 Recruitment Request  |
| Job Title: | Locker Room Assistant |
| Department: | Professional Championships |
| Volunteer/Paid Role: | Paid |
| Job Purpose |
| Provide a world-class locker room experience to players and caddies at The Open. |
| Job Description |
| Role and Responsibilities* Assisting with general enquiries and player requests within the locker room.
* Replenishing all supplies within the locker room and liaising with catering staff on food and drink.
* Cleaning players’ shoes.
* Replenishing stock of towels.
* Handling the drop off and collection of laundry.
* Maintaining cleanliness throughout the locker room at all times.
* Liaising with the Player Services team to ensure all player needs are met.
* Provide a friendly, welcoming and comfortable environment for all guests within the Locker Room.

Experience* Experience working within a golf club Locker Room environment is desirable.
* Customer service experience with a high degree of professionalism and discretion.
* Experience working at other sporting or major events or in a fast-paced, public-facing environment.
* Experience dealing with professional athletes, VIPs or celebrities is desirable.

Skills* Understanding of Locker Room and golf tournament event operations.
* Excellent communication skills and ability to stay calm under pressure.
* Friendly, approachable, and customer-focused with a high attention to detail.
* Takes initiative and seeks our opportunities to go “above and beyond” guest expectations.
* Sensitivity to different cultural expectations and requirements.
* Additional language skills considered a bonus.
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