

The Open 2024 Recruitment Request

Job Title:	Information Steward
Department:	Professional Championships
Volunteer/Paid Role:	Volunteer

Job Purpose

To provide information to spectators within the venue and answer any questions to the best of your abilities in relation to facilities at The Open. To assist public on entry of the course on how to navigate the venue and subsequently provide key information during exiting to assure they exit at the correct point in an efficient manner.

Job Description

ROLE AND RESPONSIBILITIES

- This is a vocal role which will see you providing assistance to passing spectators and answering questions they may have.
- You will be given a FAQ sheet to assist communicating to the public.
- You will also be provided with a staff handbook/map to show you all the facilities at The Open.

EXPERIENCE

- Experience to communicating with customers at any level is favourable.
- Not Required but Open and / or Golf / Sport Event Experience is favourable.

SKILLS

- Ability to work within a dynamic team environment.
- Good communication skills.
- Problem solver.