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| The Open 2024 Recruitment Request  |
| Job Title: | Bag Store Assistant |
| Department: | Professional Championships |
| Volunteer/Paid Role: | Paid |
| Job Purpose |
| Oversee the bag store operations in The Open Clubhouse to ensure player and caddie needs are met during The Open. |
| Job Description |
| Role and Responsibilities* Maintaining the system for accepting and issuing players’ golf & travel bags.
* Organising and storing of player golf, travel bags and luggage when necessary.
* Maintaining security of the bag store.
* Working alongside the locker room and player services team to resolve any issues that arise.
* Provide a friendly, welcoming and comfortable environment for players and caddies.

Experience* Experience working within a golf club environment is desirable.
* Customer service experience with a high degree of professionalism and discretion.
* Experience dealing with professional athletes, VIPs or celebrities is desirable.

Skills* Understanding of locker room and golf tournament event operations.
* Excellent organisational skills and ability to stay calm under pressure.
* Friendly, approachable, and customer-focused with a high attention to detail.
* Takes initiative and seeks our opportunities to go “above and beyond” guest expectations.
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