

The Open 2023 Recruitment Request	
Job Title:	Locker Room Supervisor
Department:	Professional Championships
Paid/Volunteer:	Paid
Job Purpose	
Supervise the Locker Room operations within The Open Clubhouse in order to provide a world-class locker room experience to players and caddies at The Open.	
Job Description	
<p>ROLE AND RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Supervise all locker room staff and assist with general enquiries and player requests within the locker room. • Overseeing the locker room operations and ensuring that all player and caddie needs are met in a timely manner. • Liaising with event security to ensure highest levels of security are achieved within the Locker Room area. • Provide a friendly, welcoming and comfortable environment for all guests within the Locker Room. <p>EXPERIENCE</p> <ul style="list-style-type: none"> • Experience working within a golf club Locker Room environment is essential. • Experience managing staff within an event operations environment. • Customer service experience with a high degree of professionalism and discretion. • Experience dealing with professional athletes, VIPs or celebrities is desirable. <p>SKILLS</p> <ul style="list-style-type: none"> • Understanding of Locker Room and golf tournament event operations. • Excellent communication skills and ability to stay calm under pressure. • Leadership skills and ability to manage multiple staff members. • Friendly, approachable, and customer-focused with a high attention to detail. • Takes initiative and seeks out opportunities to go “above and beyond” guest expectations. • Sensitivity to different cultural expectations and requirements. • Additional language skills considered a bonus. 	