

The Open 2023 Recruitment Request	
Job Title:	Locker Room Assistant
Department:	Professional Championships
Volunteer/Paid Role:	Paid
Job Purpose	
Provide a world-class locker room experience to players and caddies at The Open.	
Job Description	
<p>ROLE AND RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Assisting with general enquiries and player requests within the locker room. • Replenishing all supplies within the locker room and liaising with catering staff on food and drink. • Cleaning players' shoes. • Replenishing stock of towels. • Maintaining cleanliness throughout the locker room at all times. • Liaising with the Player Services team to ensure all player needs are met. • Provide a friendly, welcoming and comfortable environment for all guests within the Locker Room. <p>EXPERIENCE</p> <ul style="list-style-type: none"> • Experience working within a golf club Locker Room environment is desirable. • Customer service experience with a high degree of professionalism and discretion. • Experience working at other sporting or major events or in a fast-paced, public-facing environment. • Experience dealing with professional athletes, VIPs or celebrities is desirable. <p>SKILLS</p> <ul style="list-style-type: none"> • Understanding of Locker Room and golf tournament event operations. • Excellent communication skills and ability to stay calm under pressure. • Friendly, approachable, and customer-focused with a high attention to detail. • Takes initiative and seeks out opportunities to go "above and beyond" guest expectations. • Sensitivity to different cultural expectations and requirements. • Additional language skills considered a bonus. 	