

The Open 2023 Recruitment Request	
Job Title:	Bag Store Assistant
Department:	Professional Championships
Volunteer/Paid Role:	Paid
Job Purpose	
Oversee the Bag Store operations to ensure player and caddie needs are met during The Open.	
Job Description	
<p>ROLE AND RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Maintaining the system for accepting and issuing players' golf bags. • Organising and storing of player golf bags. • Maintaining security of the Bag Store. • Provide a friendly, welcoming and comfortable environment for players and caddies. <p>EXPERIENCE</p> <ul style="list-style-type: none"> • Experience working within a golf club environment is desirable. • Customer service experience with a high degree of professionalism and discretion. • Experience dealing with professional athletes, VIPs or celebrities is desirable. <p>SKILLS</p> <ul style="list-style-type: none"> • Understanding of Locker Room and golf tournament event operations. • Excellent organisational skills and ability to stay calm under pressure. • Friendly, approachable, and customer-focused with a high attention to detail. • Takes initiative and seeks out opportunities to go "above and beyond" guest expectations. 	