

The Open 2022 Recruitment Request	
Job Title:	Programme Seller
Department:	Professional Championships
Volunteer/Paid Role:	Paid
Job Purpose	
Selling Official Programmes to the public.	
Job Description	
<p>ROLE AND RESPONSIBILITIES</p> <ul style="list-style-type: none"> • The primary focus of this job is to sell official programmes to the general public, and to be 'the face' of the open championship, as the programme booths are usually the first port of call for spectators once they have entered the course. • As you will be at the start of the customer experience journey it is important that you know details of a list of key questions and are able to field with some degree of accuracy the stranger requests we get from time to time. • To ensure reporting accuracy you will need to liaise with team leaders on stock levels and be proactive on ensuring you kiosk does not sell out of stock prematurely. <p>EXPERIENCE</p> <ul style="list-style-type: none"> • Experience of working in a customer experience/service role is preferred. <p>SKILLS</p> <ul style="list-style-type: none"> • Knowledge of PDQ machine (card machine) is preferred. • A positive attitude. • Work well under pressure. 	