

Accessibility Steward Supervisor

Paid Role

Dates Required: Sunday 13 July 2025 - Sunday 20 July 2025

The Accessibility Steward Supervisor role will oversee and manage the Accessibility Steward deployment across The Open venue.

Roles & Responsibilities

The Accessibility Steward Supervisor role will oversee and manage the Accessibility Steward deployment across The Open venue.

- Provide accessibility information to spectators within and around the perimeter of the venue, whilst managing the Accessibility Volunteers on shift.
- Manage a team of up to 15 volunteers per shift, providing clear instructions to them throughout.
- Deal appropriately with personal and sensitive information regarding spectators disabilities.
- Full training will be provided as well as Frequently Answered Questions (FAQ) documents to assist communicating with the public. Information on evacuation plans for your specific area will also be provided.

Experience

- Managing a team of volunteers/staff.
- Experience working within accessibility/care/elderly/disability would be beneficial.
- Experience in communicating with customers at any level.
- Golf/general event experience would be beneficial.

Skills

- Self-motivated and proactive and ready to work as part of a small team.
- Good communication skills.